

808 #26 Troubleshooting:

Question: When I try to start my camera the red light blinks once and then shuts off.

Answer: Using SD cards 8G or above you can not hold the power button longer than 3 seconds, if you see the red LED blink once you held button too long. Using SD cards below 8G you can press the power button until you see the red LED.

Question: My camera seems to have froze up.

Answer: Press the reset button located on the side of camera using a paper clip or disconnect battery to reset the camera.

Question: Camera shuts off after a few minutes of recording.

Answer: Be sure the battery is fully charged, when charging the LED will remain solid yellow, when charged the LED will shut off. Format SD card or try a different card.

Question: MY PC wont recognize the camera or show as a removable drive.

Answer #1: First lets talk about how long each SD card takes to be recognized by your PC or to be shown as a removable drive. Using a 32G card it can take 20 seconds before the camera can be seen as a removable drive, so you may need to wait a little longer for it to show. See Start Up Times for sd cards below.

STARTUP TIMES:

4G = 5 seconds

8G = 9 seconds

16G = 12 seconds

32G = 20 seconds

Answer #2: Try formatting the SD card or try a different card.

Answer #3: If the USB data cable is bad or not making a good connection the red led will quick flash when camera is switched on.

Also be sure to use the correct cable (#26 data cable)

Question: The SetOut Tool doesnt work.

Answer: Note: At this time SetOut Tool only works with Windows 7. Connect the camera to PC (charging mode) then press and hold both shutter and power buttons together until the LED starts to flicker. If this is the first time using the SetOut Tool drivers will download from the internet, note: this only happens first time using SetOut tool. Once the drivers are installed hold both shutter and power buttons again to start Setout Tool mode. The grayed out button on the SetOut Tool is now enabled and ready to use.

How does the SetOut Tool settings work?

CYCLE TIME: This is how long each clip will record before starting a new clip. Setting this to 5 minutes each clip will be 5 minutes long.

TV SYSTEM: NTSC is the video standard used in North America. 30 frames are transmitted each second.

PAL is the video standard mostly used overseas. 25 frames are transmitted each second.

SLIDE SHOW: Used for watching pre-recorded videos using AV out to TV. Setting slide show to ON will continue playing all your pre-recorded videos automatically. Setting slide show to off the shutter button is used as the NEXT button. Each time the button is pressed it will manually advance to next video.

POWER SAVING: This is the amount of time the camera can remain in standby mode before shutting off. Setting this to 1 minute the camera will shut off automatically in one minute with no activity. Setting this to off the camera will stay on until you shut it off or battery is depleted.

DATE STAMP: Turning date stamp ON the date will be displayed in each video. Turning date OFF will not display date in video. Note: To use DATE STAMP LOGO date stamp must be set to ON

FLICKER: Used to avoid artificial light flickering on your recordings. 60Hz is used in U.S.

VOLUME: This doesnt seem to make any difference no matter what setting you use. Unknown.

VOICE RECORDING: Turns sound in videos ON or OFF

RECORD LED: This turns the blinking LED ON or OFF during recording.

EV: This will brighten or darken videos. +2 is the brightest, -1 is the darkest.

ROTATE VIDEO: Flips video 180 degrees, used when camera is mounted upside down. Note: normal viewing is ON, rotate is OFF.

Question: How do I install firmware.

Answer: Copy the DV_898.BRN file to SD card (not in a folder) Start camera, the LED will fast flicker for about 1 minute then camera shuts off when firmware is installed. If you look on SD card you will notice that the firmware name has now changed to 0_DV_898.BRN. Adding the 0_ stops the firmware from loading again. You can delete or keep this file on SD card. Note: Removing the 0_ in front of file name so it reads DV_898.BRN again will reload the firmware next time the camera is started. So the firmware is still there but the camera will no longer use the file when the 0_ is added to file name.

Question: How do I start Web cam mode.

Answer: With USB connected press and hold both shutter and power buttons together until the LED starts to flicker. If this is the first time using Web cam mode drivers will download from the internet, note: this only happens first time using Web cam. Once the drivers are installed hold both shutter and power buttons again to start Web cam mode. Use your favorite web cam software or download AMcap for free to view the live video. Web cam and SetOut Tool use the same drivers.
